

**Emergency  
Response  
Services, INC.**

**24  
/7**

## Disaster Restoration Specialists

Our commitment to excellence is reflected in every aspect of our work.

Emergency Response Services, Inc. (ERSI) is a leading disaster restoration company providing full-service property restoration for floods, fire, water, storm damage and mold remediation. Our extensive experience enables us to provide you with the care, compassion and timeliness you deserve while your property and contents are restored to their pre-loss condition. We offer a unique emergency readiness program, the Rapid Response Program, which provides our clients a customized priority program for their property. We integrate and create a unique disaster recovery plan for your site and guarantee preferential treatment after a disaster strikes. All clients receive a comprehensive site visit which allows our experts to familiarize themselves with the property. We provide a pre-loss assessment and on-site inspections identifying areas of risk to increase your defenses against disaster and control your costs. We have teams of professionals stationed throughout the United States, that are prepared for any size disaster.

### ERSI Offers:

- ▶ Commercial and Residential Structural Drying
- ▶ Commercial and Residential Reconstruction
- ▶ Water Extraction
- ▶ Selective Demolition
- ▶ Insulation Removal
- ▶ Demolition and Debris Removal
- ▶ Drain and Sewer Cleaning
- ▶ Soot and Smoke Contamination
- ▶ Structural Repairs and Restoration
- ▶ Mold Remediation and Mitigation
- ▶ Temporary Electric, Lighting and Heating
- ▶ Content Restoration Services and Dry Cleaning Services
- ▶ Trauma Scene/Hazardous Clean Up
- ▶ Temporary Fencing
- ▶ Roof Tarp Installation
- ▶ Carpet Cleaning and Deodorization

ERSI is an approved vendor for insurance companies and a member of the IICRC, American IAQ Council, and the Restoration Institute of America.

**24/7 Emergency Hotline**

**877.JOB.DONE (562-3663)**

[www.emergencyresponseservices.com](http://www.emergencyresponseservices.com)



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## **COMPANY VALUES**

Emergency Response Services, Inc. is comprised of a world-class team with proven leadership in the insurance restoration industry. Our commitment to integrity, innovation and value will yield positive and timely results. We understand the impact a disaster has on business both on a social and economic level, and we help you reduce the risks of a disaster occurring, and in the event of occurrence, ensure that you are back up on your feet as quickly as possible. We prioritize the safety, health, and welfare of our clients, their employees and representatives. Our team members secure the site, mitigate any damage and finally, provide post-disaster relief and reconstruction services, to bring the property back completely to pre-loss condition.

Our team consists of nationally recognized and respected consultants, project managers, remediation and restoration specialists and highly trained and certified technicians. We employ the most up to date industry standards to safeguard your building or home and return your property to a healthy living or working condition as quickly and safely as possible.

## **MISSION**

Emergency Response Services, Inc.'s mission is to be a trusted and innovative leader in the industry that is unmatched in today's marketplace. Our vision and commitment coupled with a strong emphasis on business integrity and ethics has positioned us as a premier disaster restoration company. We are prepared for any size disaster and pride ourselves on excellent service and responsiveness on each project. We will get you back to work quickly and with minimal disruption to your life and/or business.

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**FIRE**

**WIND**

**MOLD**

**WATER**

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### 24/7 Emergency Response

- ▶ board up
- ▶ water extraction/dry-out
- ▶ emergency power

### A Single-Source Solution with One Point of Contact

- ▶ reconstruction
- ▶ cleaning/decontamination
- ▶ content restoration/storage
- ▶ smoke/soot remediation
- ▶ mold remediation
- ▶ duct cleaning

### No Job Too Small

- ▶ vital records/document recovery
- ▶ electronics restoration
- ▶ equipment restoration
- ▶ mobile freeze-drying units
- ▶ mobile catastrophe units

### Competitive, Up-Front Pricing

### Direct Billing to Insurance

## GETTING BACK TO NORMAL

### Frequently Asked Questions

#### What Should I do immediately after a Disaster?

The first step is to secure and stabilize your property:

- ▶ Board Up Windows, Doors and Exposed Areas
- ▶ Remove Water and Begin Dry-Out
- ▶ Erect Fencing
- ▶ Restore Utilities

#### Who Pays for This?

Emergency Response Services, Inc. works for you, we offer the solutions to safely secure and minimize the damage to your property. We work directly with the insurance company to help you resolve the damage to your home or business and are involved throughout the entire process in helping you achieve your goal to get you back into your home or business as quickly as possible. We keep you in the loop throughout the entire process and work on your behalf with your insurance company to ensure you get the mitigation and construction services you deserve to ensure your property is in as good or better shape than its pre-loss condition.

#### Why Choose ERSI?

In a time of crisis and unexpected events, it is imperative to have one company, nationwide that can oversee all your interests. Emergency Response Services provides nationwide services throughout the United States providing continuity and minimizing the impact of disasters for your business. We help you understand your risks, plan mitigation, and build resilience in your company.

ERSI is committed to handling every individual case with compassion and courtesy, creating order out of chaos, and will get the JOB DONE. Our talented professionals go out of their way to provide you with exceptional work on every job. We offer services to a variety of private sector and institutional clients.

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